

QUALITY ASSURANCE POLICY

Title of Policy Document	Quality Assurance
Issue Date and Version	September 2018 (Version 1) September 2021 (Version 2) November 2023 (Version 3)
Author / Department	Executive Management Team / Health and safety
Signed off by	Jonathan Matthews Director
Next review date	November 2026
Has Equality Impact Assessment been completed?	N/A
Distribution	All services
First issue date	September 2018

QUALITY ASSURANCE POLICY

Our Vision

Our Vision is to produce outstanding Care staff who will ensure their patients, whatever their starting point, thrive in all aspects of their lives.

Aims and Values:

Cucumber Recruitment understands and recognises the need to establish and maintain a high-quality training programme that produces excellent care staff. Our QA procedures underpin and support our drive for excellence. Rigorous monitoring, coupled with honest and open evaluation, ensures that there is no complacency and that standards are set and maintained at a high level.

Our online training programmes ensure that our carers have cutting edge training. Regular review of the training courses throughout our systems ensures that compliance is maintained.

The Management team are responsible for:

- Ensuring the policy is working in practice
- Overall responsibility for compliance
- Development of a strategic plan which supports future compliance - Monitoring compliance

